Subprocessors of MCi

Name and Services	Location/Transfers	Purpose and Duration of Processing
Microsoft – Cloud Services	Azure US-West and Azure US-East	Cloud Services, Reporting, M365, Email, Security and Infrastructure
Elastic Cloud	88 Kearny St. San Francisco, California 94108, US	Elastic Search is a powerful search engine used to quickly find and analyze data across websites, applications, and databases
Zendesk	989 Market Street, San Francisco, CA 94103, USA	Zendesk is a platform for managing customer support and IT service requests, helping teams track, resolve, and improve customer interactions efficiently
Hubspot	25 First Street, Cambridge, MA 02141, USA	HubSpot is used to manage and automate marketing, sales, and customer service activities, helping businesses grow and strengthen customer relationships.
Pendo	150 Fayetteville St., Suite 1400, Raleigh, NC 27601, USA	Pendo.io is used to analyze user behavior and guide product improvements, enhancing user experience and driving product engagement.
Dynatrace	1601 Trapelo Road, Suite 116, Waltham, MA 02451, USA	Dynatrace is used to monitor and optimize application performance, ensuring real-time insights, faster issue resolution, and enhanced user experiences